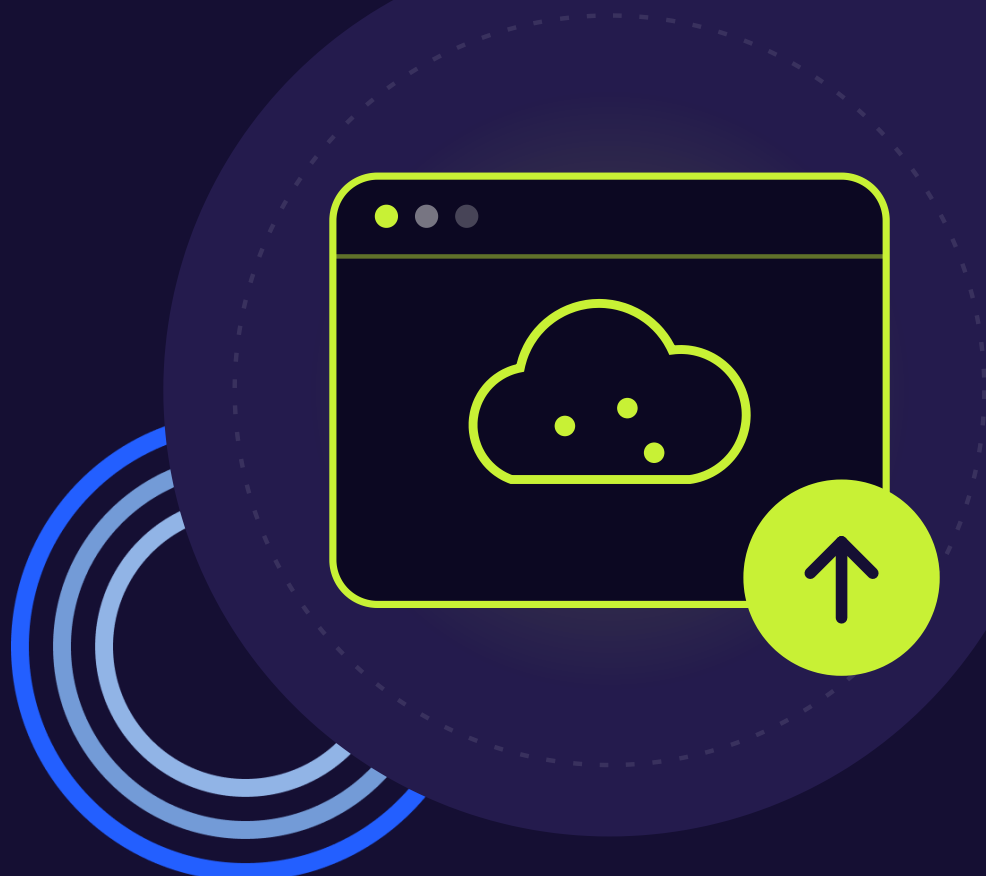




2026 EDITION

IT Operations *Training* Programs

Equipping IT teams to run reliable, well-managed operations

INSTRUCTOR-LED

ENTERPRISE READY

CUSTOMIZABLE

GLOBAL DELIVERY

13

COURSES

7

CATEGORIES

5,000+

EXPERT TRAINERS

Building *resilient* IT operations

Edstellar is an enterprise learning partner that helps organizations build future-ready workforces. Our 2,000+ instructor-led programs are delivered onsite or live online by 5,000+ practitioner trainers, and each one is tailored to your goals. This catalog brings together 13 IT operations programs that span IT support and service management, IT asset and endpoint management, server administration, workload automation and Microsoft 365 administration.

Global leaders including Visa, ABB and Aditya Birla Group trust Edstellar to build capability at enterprise scale. Before any program starts, we look at the real capability gap and the business goal behind it, so every module ties back to outcomes your leaders can measure, not just attendance. The result is operational skills your teams put to work straight away.

Learning paths for *every* role



IT Service & Support Teams

SUPPORT & SERVICE

Run the service desk and manage incidents, problems and change with discipline.

START WITH

- Incident, Problem & Change Management (ITSM)
- BMC Helix ITSM
- CompTIA A+



Endpoint & Asset Managers

MANAGE THE ESTATE

Manage devices and software assets across a modern, distributed estate.

START WITH

- Microsoft Intune & Modern Endpoint Management
- IT Asset Management (ITAM) & Software Licence Optimisation
- macOS Enterprise Device Management Corporate Training



Systems & Server Administrators

ADMINISTER & TUNE

Administer servers and platforms and keep them available and performant.

START WITH

- Microsoft 365 Administration
- BMC TrueSight Capacity Optimization - Administration
- IBM Tivoli



Automation & Platform Specialists

AUTOMATE & ORCHESTRATE

Automate workloads and orchestrate operations across IT platforms.

START WITH

- Control-M Workload Automation
- BMC TrueSight Orchestration
- Ivanti - Service Manager Administration

Why *choose* us

01

Practitioner trainers

5,000+ verified IT operations engineers, administrators and service managers who keep real systems running.

02

Customizable programs

Curriculum built around your tools, platforms, service model and IT maturity.

03

Global delivery

Onsite or live virtual in any time zone, with in-person delivery across 1,000+ locations.

04

ISO 9001 & ISO 27001 certified

ISO 9001:2015 for quality and ISO 27001:2022 for information security.

How we *work*

01

Submit your brief

Share your training needs, team size and skill gaps.

02

Custom plan

Receive a tailored curriculum and trainer recommendations.

03

Approve & schedule

Finalize content, dates and delivery mode for your team.

04

Train & measure

Expert-led sessions with progress tracking and ROI reporting.

Course *categories*

01 IT Asset & Endpoint Management

3

03 Server Administration

2

05 Unix, Linux & Mainframe Administration

1

07 More IT Operations Topics & Tools

2

02 IT Support

3

04 Microsoft 365 Administration

1

06 Workload Automation

1

13 courses in total · full list on the pages that follow

All 13 *courses*

01 IT Asset & Endpoint Management

3

- IT Asset Management (ITAM) & Software Licence Optimisation →
- macOS Enterprise Device Management Corporate Training →
- Microsoft Intune & Modern Endpoint Management →

02 IT Support

3

- BMC Helix ITSM →
- CompTIA A+ →
- Incident, Problem & Change Management (ITSM) →

03 Server Administration

2

- BMC TrueSight Capacity Optimization – Administration →
- Ivanti – Service Manager Administration →

04 Microsoft 365 Administration

1

- Microsoft 365 Administration →

05 Unix, Linux & Mainframe Administration

1

- IBM Tivoli →

06 Workload Automation

1

- Control-M Workload Automation →

07 More IT Operations Topics & Tools

2

- BMC TrueSight Orchestration →
- Ivanti – Workspace Control →

Trusted by *enterprises*

“*The program raised our whole IT operations bar, from the service desk to server administration. Standardized endpoint and asset management alone removed a long tail of recurring incidents.*”

DIRECTOR OF IT OPERATIONS · GLOBAL FINANCIAL SERVICES GROUP

“*Workload automation training let a lean team cover far more ground. Routine jobs now run themselves and our engineers focus on real problems.*”

HEAD OF INFRASTRUCTURE · MULTINATIONAL LOGISTICS FIRM

“*The Linux and Microsoft 365 administration tracks closed a real skills gap. Our admins manage a hybrid estate with much more confidence.*”

VP OF INFORMATION TECHNOLOGY · LEADING ENERGY UTILITY

TRUSTED BY **Visa** **ABB** **Aditya Birla Group** & OTHER FORTUNE 500 ORGANIZATIONS

Let's *connect*

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