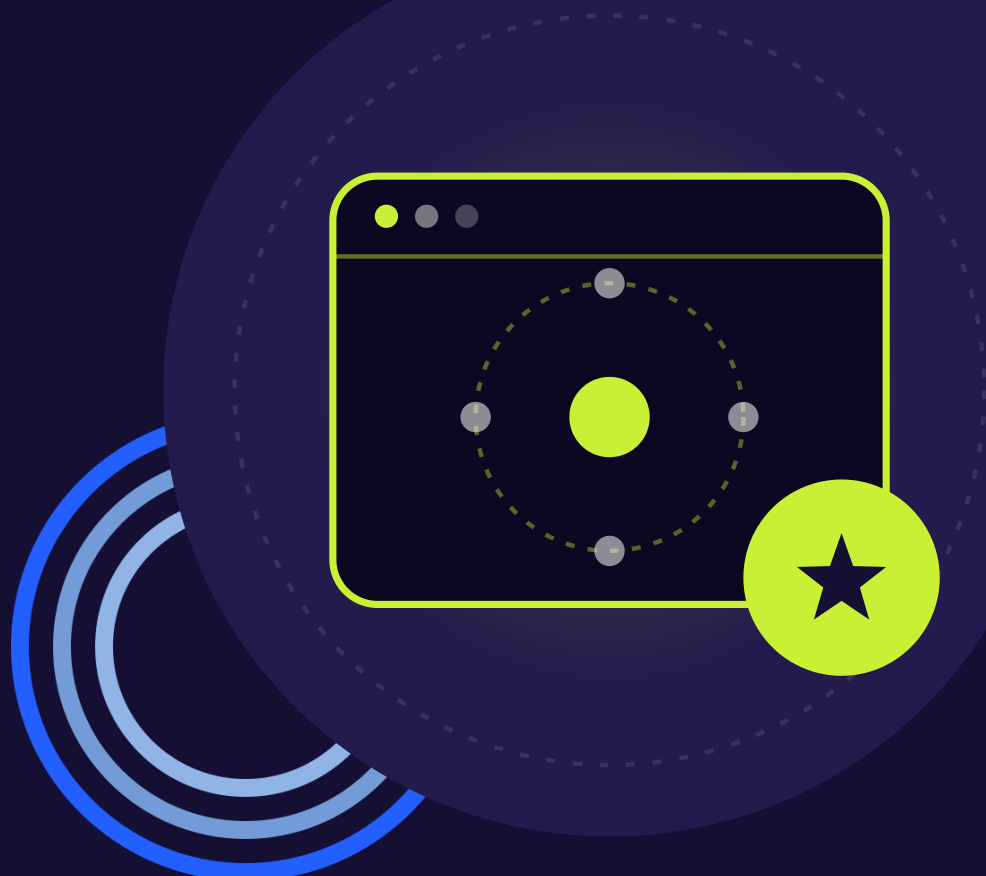




2026 EDITION

Public Sector *Training* Programs

Equipping public institutions to serve citizens and modernize government

INSTRUCTOR-LED

ENTERPRISE READY

CUSTOMIZABLE

GLOBAL DELIVERY

21

COURSES

11

CATEGORIES

5,000+

EXPERT TRAINERS

Building *citizen-centred* public institutions

Edstellar is an enterprise learning partner that helps organizations build future-ready workforces. Our 2,000+ instructor-led programs are delivered onsite or live online by 5,000+ practitioner trainers, and each one is tailored to your goals. This catalog brings together 21 public sector programs that span public policy design and analysis, digital government and digital public infrastructure, policy, accountability and government contracting, public service delivery and crisis management, and government data and statistics.

Global leaders including Visa, ABB and Aditya Birla Group trust Edstellar to build capability at enterprise scale. Before any program starts, we look at the real capability gap and the business goal behind it, so every module ties back to outcomes your leaders can measure, not just attendance. The result is training your teams put to work straight away.

Learning paths for *every* role



Policy Makers & Analysts

POLICY & REGULATION

Design evidence-based policy, draft legislation and evaluate what actually works.

START WITH

- Public Policy Design & Implementation
- Evidence-Based Policy Analysis & Evaluation
- Legislative Drafting & Parliamentary Process



Digital Government Leaders

DIGITAL TRANSFORMATION

Deliver digital services, identity and public infrastructure at national scale.

START WITH

- Digital Government Strategy
- Digital Public Infrastructure (DPI) Design & Delivery
- Digital Identity & e-ID Programme Delivery



Public Service & Emergency Leaders

SERVICE & RESILIENCE

Run frontline services and respond to crises and disasters with clarity and speed.

START WITH

- Municipal Service Delivery & Local Government Management
- Emergency Management & National Disaster Response
- Government Communications & Crisis Messaging



Governance, Audit & Data Stewards

ACCOUNTABILITY & DATA

Strengthen public accountability and govern open data and official statistics.

START WITH

- Government Audit & Public Accountability (INTOSAI)
- Open Data, Data Sharing & Government Data Governance
- National Statistics, Census & Official Data Quality

Why *choose* us

01

Practitioner trainers

5,000+ verified policy advisors, digital government leaders and public administration specialists who serve in real institutions.

02

Customizable programs

Curriculum built around your mandate, jurisdiction, citizens and public sector maturity, from policy design to service delivery.

03

Global delivery

Onsite or live virtual in any time zone, with in-person delivery across 1,000+ locations.

04

ISO 9001 & ISO 27001 certified

ISO 9001:2015 for quality and ISO 27001:2022 for information security.

How we *work*

01

Submit your brief

Share your training needs, team size and skill gaps.

02

Custom plan

Receive a tailored curriculum and trainer recommendations.

03

Approve & schedule

Finalize content, dates and delivery mode for your team.

04

Train & measure

Expert-led sessions with progress tracking and ROI reporting.

Course *categories*

01 Public Policy

5

03 Policy, Accountability & Government Contracting

3

05 Public Service Delivery & Crisis Management

2

07 Emergency & Disaster Management

1

09 Tax Administration

1

11 Urban Planning

1

02 Digital Government & Digital Public Infrastructure

3

04 Government Data & Statistics

2

06 Customs Administration

1

08 Grants & Funding Management

1

10 Transport & Mobility

1

21 courses in total · full list on the pages that follow

All 21 courses

01 Public Policy

5

Behavioural Insights for Public Policy (Nudge Units)	→
Evidence-Based Policy Analysis & Evaluation	→
Legislative Drafting & Parliamentary Process	→
Public Policy Design & Implementation	→
Stakeholder & Citizen Engagement	→

02 Digital Government & Digital Public Infrastructure

3

Digital Government Strategy	→
Digital Identity & e-ID Programme Delivery	→
Digital Public Infrastructure (DPI) Design & Delivery	→

03 Policy, Accountability & Government Contracting

3

Government Audit & Public Accountability (INTOSAI)	→
Government Contracting & Offset/Local Content Management	→
Policy Analysis, Drafting & Regulatory Impact Assessment	→

04 Government Data & Statistics

2

National Statistics, Census & Official Data Quality	→
Open Data, Data Sharing & Government Data Governance	→

05 Public Service Delivery & Crisis Management

2

Government Communications & Crisis Messaging	→
Municipal Service Delivery & Local Government Management	→

06 Customs Administration

1

Customs Modernisation & Trade Facilitation	→
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07 Emergency & Disaster Management

1

Emergency Management & National Disaster Response	→
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08 Grants & Funding Management

1

Grants & Public Funding Management	→
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09 Tax Administration

1

Digital Transformation Of Tax Administration	→
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10 Transport & Mobility

1

Public Transport Operations & Mobility Planning	→
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11 Urban Planning

1

Sustainable Urban Planning & Land Use	→
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Trusted by *enterprises*

“*Edstellar trained our policy and delivery teams together, covering public policy, digital government and crisis management, and the result is faster, more accountable service to the citizens we serve.*”

DIRECTOR GENERAL · NATIONAL GOVERNMENT AGENCY

“*The digital government and service-delivery modules helped us modernize how we serve the public without ever losing sight of accountability.*”

HEAD OF PUBLIC SERVICE DELIVERY ·
REGIONAL GOVERNMENT AUTHORITY

“*Our teams came away far stronger on government data, statistics and evidence-based policy. Decisions are now grounded in numbers we trust.*”

CHIEF DATA OFFICER · PUBLIC SECTOR AGENCY

TRUSTED BY **Visa** **ABB** **Aditya Birla Group** & OTHER FORTUNE 500 ORGANIZATIONS

Let's *connect*

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[Schedule a consultation →](#)



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