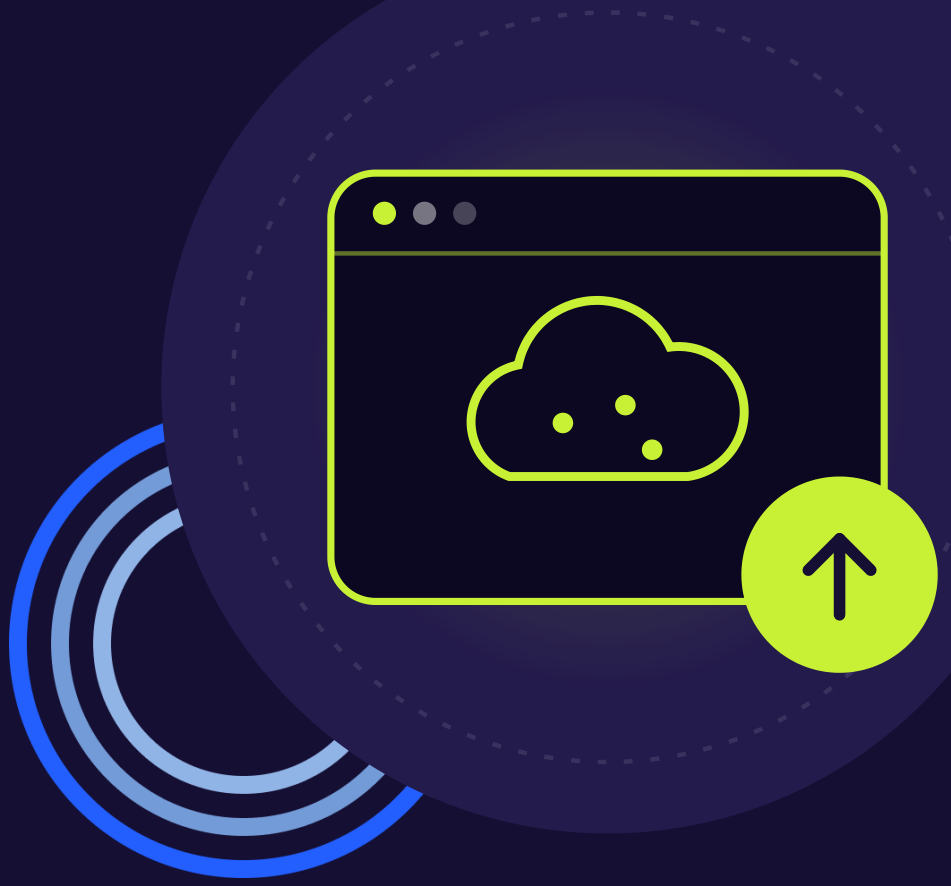
edstellar®



2026 EDITION

ServiceNow *Training* Programs

Equipping teams to administer, govern and scale the ServiceNow platform

INSTRUCTOR-LED · ENTERPRISE READY · CUSTOMIZABLE · GLOBAL DELIVERY

3	1	5,000+
COURSES	CATEGORIES	EXPERT TRAINERS

01 — ABOUT EDSTELLAR

Getting *more* from ServiceNow

Edstellar is an enterprise learning partner that helps organizations build future-ready workforces. Our 2,000+ instructor-led programs are delivered onsite or live online by 5,000+ practitioner trainers, and each one is tailored to your goals. This catalog brings together 3 ServiceNow programs that span core platform administration, role-based enablement, and platform governance and centre-of-excellence practice.

Global leaders including Visa, ABB and Aditya Birla Group trust Edstellar to build capability at enterprise scale. Before any program starts, we look at the real capability gap and the business goal behind it, so every module ties back to outcomes your leaders can measure, not just attendance. The result is training your platform teams put to work straight away.

02 — WHO IT'S FOR

Learning paths for *every* role



Platform Administrators

ADMINISTER & CONFIGURE

Administer and configure the platform so it stays reliable, secure and fit for the business.

START WITH

→ ServiceNow System Administration (CSA)

→ ServiceNow Role-Based Training



Platform Governance & CoE Leaders

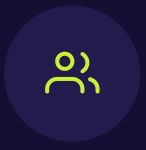
GOVERN & SCALE

Set up governance and a centre of excellence so the platform scales without sprawl.

START WITH

→ ServiceNow Platform Governance & Centre of Excellence

→ ServiceNow Role-Based Training



Business & End-User Teams

EVERYDAY USE

Learn the day-to-day workflows that get real work done across the platform.

START WITH

→ ServiceNow Role-Based Training

→ ServiceNow System Administration (CSA)

03 — WHY EDSTELLAR

Why *choose* us

01 **Practitioner trainers**

5,000+ verified platform administrators and consultants who run ServiceNow in real enterprise environments.

02 **Customizable programs**

Curriculum built around your modules, roles, governance model and platform maturity.

03 **Global delivery**

Onsite or live virtual in any time zone, with in-person delivery across 1,000+ locations.

04 **ISO 9001 & ISO 27001 certified**

ISO 9001:2015 for quality and ISO 27001:2022 for information security.

04 — PROCESS

How we *work*

01 **Submit your brief**

Share your training needs, team size and skill gaps.

02 **Custom plan**

Receive a tailored curriculum and trainer recommendations.

03 **Approve & schedule**

Finalize content, dates and delivery mode for your team.

04 **Train & measure**

Expert-led sessions with progress tracking and ROI reporting.

05 — THE CATALOG

Course *categories*

01	ServiceNow Platform	3

3 courses in total · full list on the pages that follow

06 — FULL COURSE LIST

All 3 *courses*

01 ServiceNow Platform 3

- ServiceNow Platform Governance & Centre of Excellence →
- ServiceNow Role-Based Training →
- ServiceNow System Administration (CSA) →

07 — CLIENT VOICES

Trusted by *enterprises*

> *Edstellar's ServiceNow platform training took our teams from clicking through modules to actually designing workflows that fit how we work. Our service desk and process owners now build on the platform with confidence.*

VP OF IT SERVICE MANAGEMENT · GLOBAL TECHNOLOGY FIRM

> *The platform sessions gave our administrators the depth they needed to own our instance rather than depend on outside help for every change.*

DIRECTOR OF IT OPERATIONS · MULTINATIONAL FINANCIAL SERVICES GROUP

> *We finally have a consistent way of working on ServiceNow across teams. Adoption and quality both improved.*

HEAD OF ENTERPRISE PLATFORMS · GLOBAL BUSINESS SERVICES GROUP

TRUSTED BY **Visa** **ABB** **Aditya Birla Group** & OTHER FORTUNE 500 ORGANIZATIONS

Let's *connect*

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SCAN TO CONTACT US

Schedule a consultation →